



How to access Happy Together using MyChart

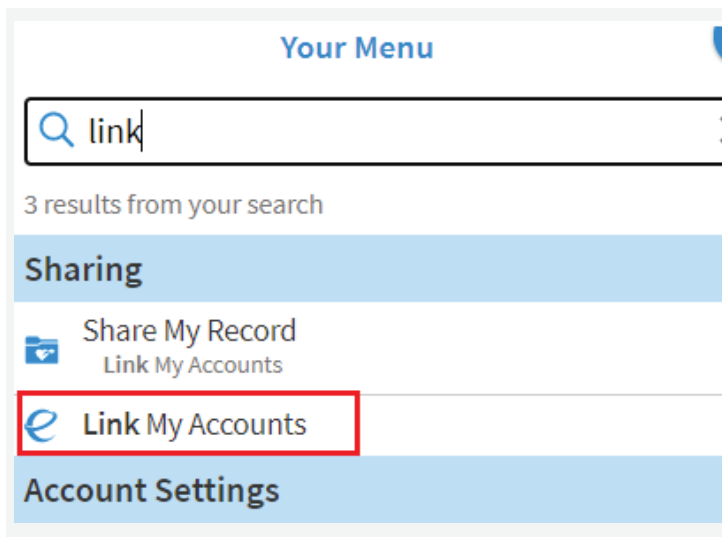
Visit www.jhah.com/en/about-mychart

1

At your next clinic visit, please ask your Primary Care Provider to link your accounts.

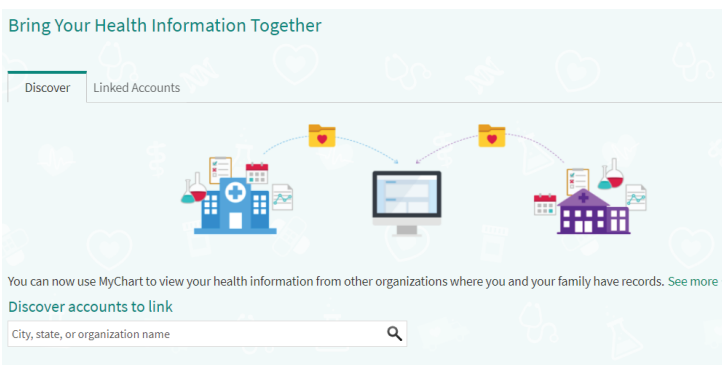
2

Once your accounts are linked, log in to MyChart, click **Menu** and select **Link My Accounts**.



3

Under **Discover**, search for accounts to link. Select the account you wish to link.



'Happy Together' Frequently Asked Questions provided by Epic

What do I need to do to start using Happy Together?

If your healthcare providers use Happy Together, you'll be asked if you want to link your MyChart accounts the next time you log in to one of your MyChart accounts.

I don't see one of my healthcare organizations available to link. How do I add it?

Some organizations haven't activated Happy Together yet. Visit www.epic.com/happytogether to see which organizations are already using Happy Together and which ones will be joining soon.

What if I do not recognize an organization that appears in my list of accounts?

You will see organizations where you have a medical record. Hover over "Why am I seeing this?" for more details about your last visit there.

Sometimes, the name of a healthcare organization might look familiar because:

- A clinic where you've been seen might use a name that is different from the parent organization whose name appears in Happy Together.
- A clinic might be part of a larger healthcare network with a name that's not used locally.
- An organization where you were seen a long time ago might have changed its name since the last time you were seen there.

How can I tell where my information came from?

An icon appears next to information from another healthcare organization to help you understand where information is coming from. Hover over this icon (or, if you're using your phone, touch and hold) to see more details.